

**Tender No:** 01023/2021-2022/E24749

**Name of Work:** Development of Bill Tracking System for tracking payment status of Bills submitted by vendors & AMC for BTS.

Sl no	Document Name	Clause No.	Clause	Query	FACT Clarification
1	SPECIAL CONDITIONS OF CONTRACT	7	The source code of all/any software developed in SAP and in the portal shall be handed over to FACT and will be the owner of the same.	Can there be an Escrow arrangement for source code	There can be an agreement between the successful bidder and FACT. The agreement shall be in a format agreeable to FACT.
2	SPECIAL CONDITIONS OF CONTRACT	11	The Bidder shall provide hand holding services to FACT during Go-Live and thereafter for optimum utilization of the solution.	What is the duration of hand holding service? Can this be done online. For offline if the duration exceeds 6 months then can It be chargeable ?	For small services, it can be online. But for all others, handholding can be offline. If duration exceeds 6 months and delay is attributable to the successful bidder, it cannot be chargeable.
3	SPECIAL CONDITIONS OF CONTRACT	13	Any activity/change in SAP system that is mandatory for the project go live will be under project scope. Adoption of change in existing process/ workaround solution to meet project scope / go live (if required) is also in the scope of the bidder. Such changes shall not affect in any way the present available working functionalities of SAP. In the eventuality that such changes affect the present available working functionalities of SAP, the rectification of such errors will be in the scope of	What is the amount of change in SAP system that needs to be accommodated in the new system?	A brief write-up on the modules in SAP can be given. Further, under our supervision, you may inspect the installation for limited period of time.

			the vendor.		
4	GENERAL CONDITIONS OF CONTRACT	19	<p>CONTRACTOR shall not sub-let or sub-contract any or all of its obligations under CONTRACT to any other party without prior written consent of COMPANY (FACT). In the event of CONTRACTOR sub-letting the WORK or part thereof to any other party or engaging any sub-contractor, CONTRACTOR shall still be responsible to COMPANY (FACT) for performance of the whole CONTRACT and shall ensure that such other party to whom WORK or part thereof is sub-let or subcontracted perform the portion of WORK so sub-let or subcontracted as per provisions herein and the persons employed at SITE by such other party shall be deemed employed by CONTRACTOR.</p>	What are the conditions for subcontracting ?	Subcontracting is not allowed for this tender.

All other terms and conditions remains unchanged.