

FACT eOffice Login Procedure

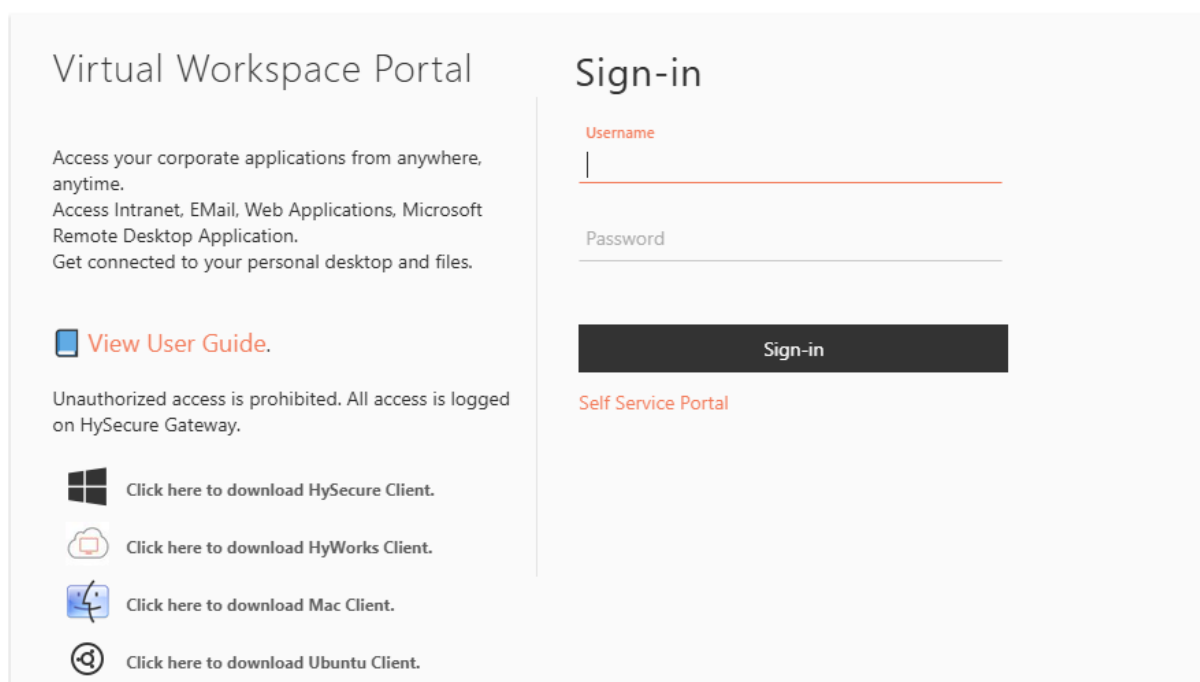
Access to FACT eOffice is through a Virtual Private Network provided by RailTel Corporation of India(RCIL).

Step by step procedure to access FACT eOffice is detailed below. Steps 2 and 3 are one time activity.

1 . Login to VPN

Click the below link to access FACT eOffice thru VPN of RCIL.

<https://fact-vpn.rcil.gov.in/>



The screenshot shows the 'Virtual Workspace Portal' login interface. On the left, under 'Virtual Workspace Portal', there is a description: 'Access your corporate applications from anywhere, anytime. Access Intranet, EMail, Web Applications, Microsoft Remote Desktop Application. Get connected to your personal desktop and files.' Below this is a link 'View User Guide.' and a warning: 'Unauthorized access is prohibited. All access is logged on HySecure Gateway.' At the bottom, there are four download links with icons: Windows (HySecure Client), macOS (HyWorks Client), Linux (Mac Client), and Ubuntu (Ubuntu Client). On the right, under 'Sign-in', there are input fields for 'Username' and 'Password', a 'Sign-in' button, and a link for 'Self Service Portal'.

Your official email id in the username@domain (Eg. csc@factltd.com) is your username to access the VPN. Initial Password is **eOffice@7890**

2. Resetting initial password of VPN

Initial password has to be reset during the first login, as detailed below.

Virtual Workspace Portal

Access your corporate applications from anywhere, anytime.
Access Intranet, EMail, Web Applications, Microsoft Remote Desktop Application.
Get connected to your personal desktop and files.

 [View User Guide.](#)

Unauthorized access is prohibited. All access is logged on HySecure Gateway.



Click here to download HySecure Client.



Click here to download HyWorks Client.



Click here to download Mac Client.



Click here to download Ubuntu Client.

Sign-in

Your Password has Expired. Please Change your password:

Old Password

New Password

Retype New Password

Change

[Show Login](#)

Fill all the fields and click on change. Click OK when prompted.

fact-vpn.rcil.gov.in says

Your password is changed successfully.
you are logged out from current vpn session.
You need to login again.

OK

New Password

Retype New Password

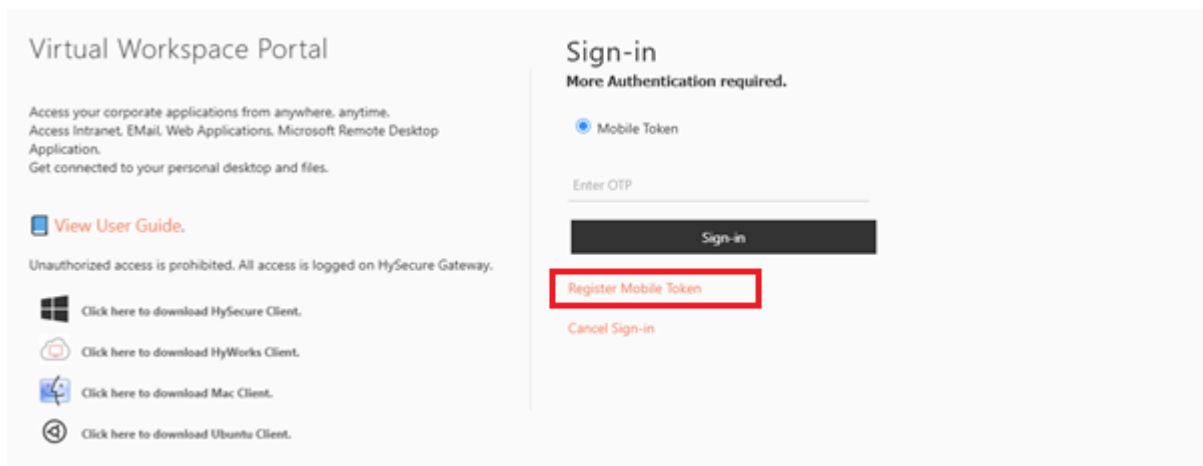
Change

System then directs you again to VPN sign-in page.

3. Mobile Device Registration and HyID App Installation

Now, you have to do a one-time registration of your Mobile. This is required for OTP based 2 Factor authentication. Accops HyID app is being used for 2 Factor authentication.

Click on **Register Mobile Token**



A QR code will be displayed to register Accops HyID App.

Before scanning the QR Code, install Accops HyID app from Google Play Store / iOS store.

Open the App and scan the QR Code to link your Mobile.

Device Registration



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RAILTEL

1. Download **Accops HyID** App from the [Play Store](#) or [App Store](#) .
2. Launch **Accops HyID** application and tap on **scan QR code** icon
3. Scan the QR code below
4. After successful scan, click next button on this page



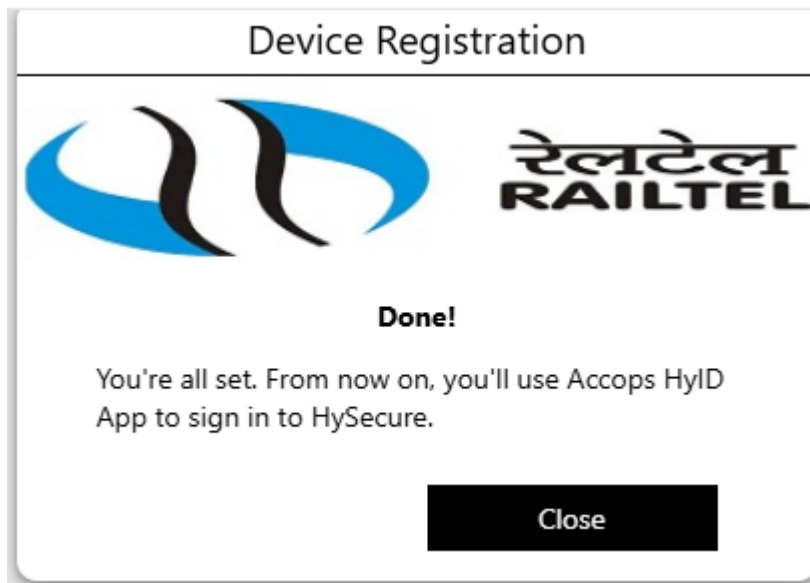
[Copy URL](#)

CAN'T SCAN IT?

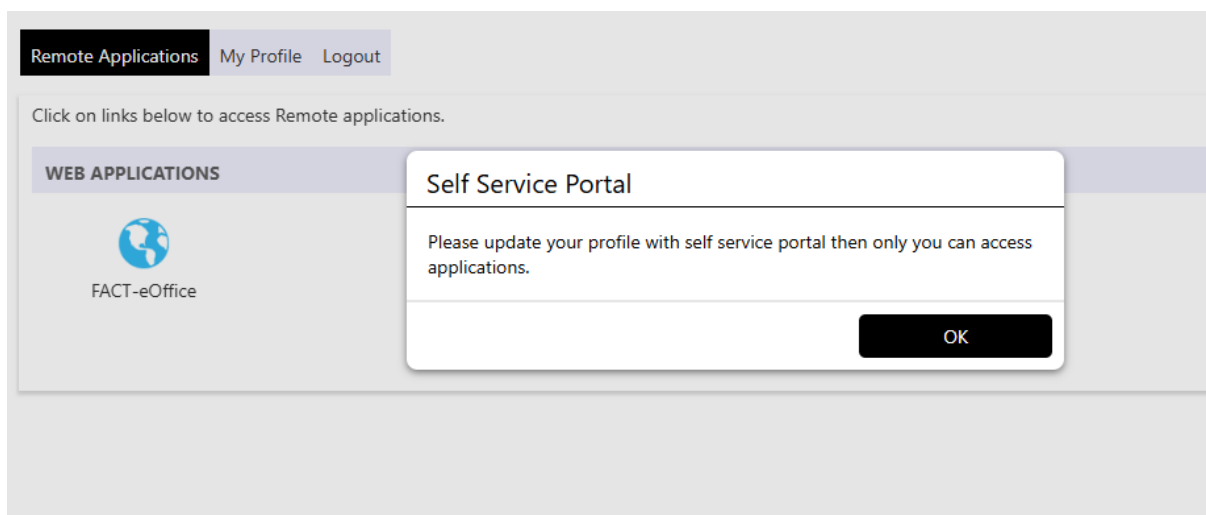
Cancel

Next

After successful device registration, you will get a successful device registration prompt.



Click OK on the prompt for updating email and mobile number.



Please fill the email and mobile number (with country code 91) and click next.

[My Profile](#) [Logout](#)

r
d

Email Address / Mobile number
It will help us to send One Time Password.

Email Address

Mobile Number with Country Code

Cancel

Next

Enter the password (which you have set in the initial login screen)

[urity profile](#)

Self Service Portal

Enter Password to save your profile

Cancel

Submit

Click on submit to finalize your VPN registration for eOffice access.

4. Click on FACT eOffice to access eOffice



[Remote Applications](#) [My Profile](#) [Logout](#)

MithunRaj
Welcome to HySecure

Message from administrator
Unauthorized access is prohibited. All access is logged on HySecure Gateway.

Last Login Time
Fri May 23 2025 09:43:50
GMT+0530 (India Standard Time)

Click on links below to access Remote applications.

WEB APPLICATIONS


FACT-eOffice

It will displays eOffice Login Page

Friday, May 23, 2025

एनआईसी
NIC

Fertilisers and Chemicals Travancore(FACT)

eOffice
A DIGITAL WORKPLACE SOLUTION



mithun@factltd.com



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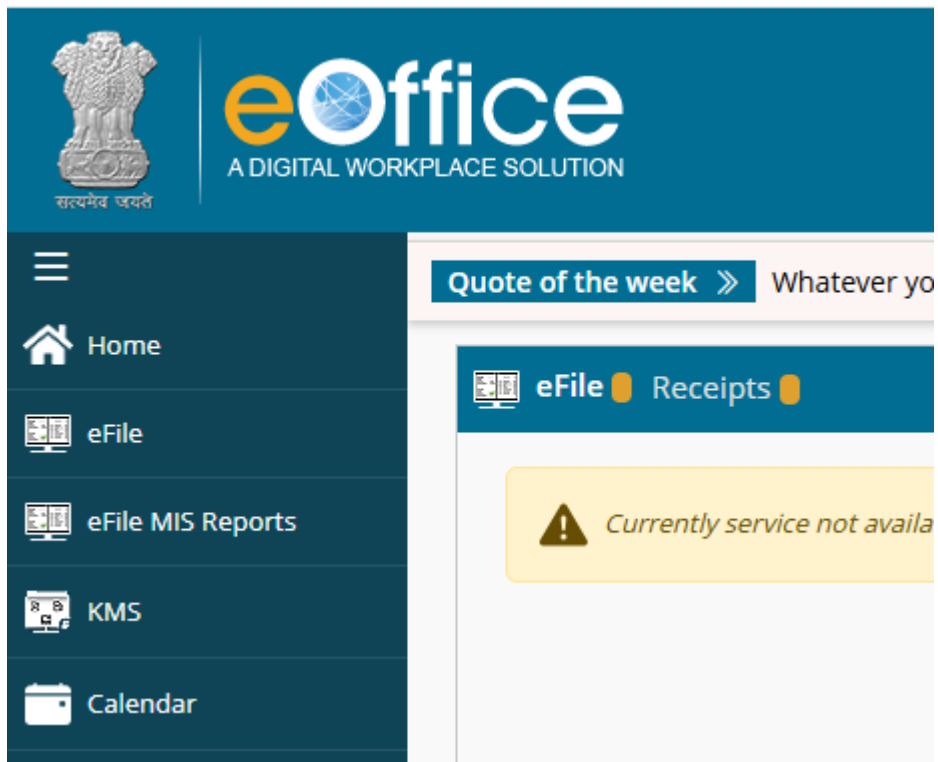


Captcha

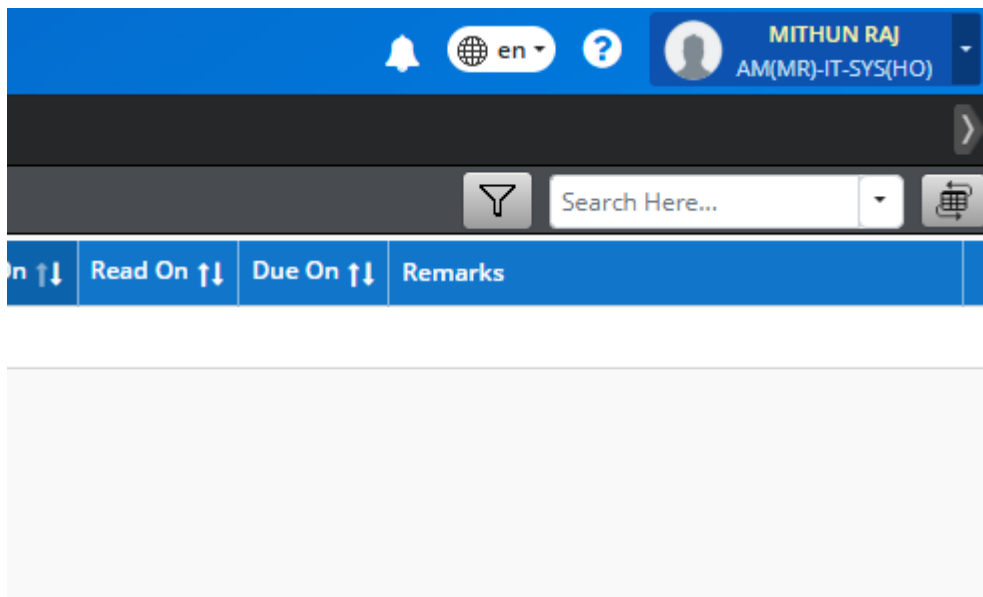
Login

Provide your official email id and its password to login, fill the captcha and login

Click on eFile option in the left pane



It displays the eFile page, click on the question mark(?) on the top-right of the page



Select User manual to download the user manual for using eFile System

